

## **TO OUR MICHAEL KORS COMMUNITY,**

As provincial governments begin to lift COVID-19 related restrictions on local businesses, we wanted to take this opportunity to update you on our plans regarding the reopening of our stores.

The decision to reopen is being made on a store-by-store basis, determined by guidance from the PHAC and each province's reopening plans. Once a store has reopened, you can expect the same high level of personal service that Michael Kors has always delivered. You will also note a number of new procedures we're following to ensure everyone's health and safety, including:

**Limiting store capacity to ensure customers have plenty of space to shop**

**Implementing increased cleaning and sanitizing procedures, with special attention paid to high-touch surfaces**

**Providing hand sanitizer throughout the store for customers and associates**

**New fitting room procedures (including closing them during the early stages of reopening)**

**Screening associates' temperatures daily**

**Using masks and gloves**

**Encouraging the use of credit cards and contactless payment at registers**

As always, the well-being of our associates, our customers and our community remains our utmost priority.

The best way to see if your local store has reopened, and to verify its operating hours, is to visit our [Store Locator](#) on [www.MichaelKors.com](http://www.MichaelKors.com).

We've missed seeing you over the past few months and we look forward to welcoming you back in store. We also understand that you may not be ready to visit us in person quite yet. We'll continue to update you on alternative ways to shop over the next few months, and you can always shop with us 24/7 at [www.MichaelKors.com](http://www.MichaelKors.com).

Thank you for being a loyal customer,

**THE MICHAEL KORS TEAM**