

# MICHAEL KORS

Hello,

We're sorry to hear that you're experiencing difficulties with your Michael Kors product.

Michael Kors handbags, small leather goods and tech accessories are protected from the original date of purchase by a one-year limited warranty. Footwear is protected against defects in materials and/or workmanship for 90 days from the original date of purchase. For more details click [here](#).

To initiate your warranty claim, please complete, save, and return this form via email to our team at: [customerservice@michaelkors.com](mailto:customerservice@michaelkors.com) in the US, or [customerservice@michaelkors.ca](mailto:customerservice@michaelkors.ca) in Canada

**Please include a copy of your proof of purchase (store receipt or online invoice) and images of your issue to help expedite the process.**

Once we receive your information, we will review the details of your claim and reply with further instructions.

*Name:* \_\_\_\_\_ *Date:* \_\_\_\_\_

*Email:* \_\_\_\_\_ *Phone:* \_\_\_\_\_

*Street Address:* \_\_\_\_\_

*City:* \_\_\_\_\_ *State:* \_\_\_\_\_ *ZIP:* \_\_\_\_\_

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*Date of Purchase:* \_\_\_\_\_

*Purchased From:* \_\_\_\_\_

*Detailed Description of issue:* \_\_\_\_\_

*Product Code\*:* \_\_\_\_\_

*Style ID\*\*:* \_\_\_\_\_

\*Printed on a small black fabric tag sewn into the interior seam of your item, the Product Code consists of two letters followed by four digits, i.e. AV-1904. \*\*The Style ID is a 10 digit alphanumeric code beginning with "3" and follows the Product Code, i.e. 32T9GF6T3B.

Regards,

Consumer Support  
**MICHAEL KORS**